



CCTV MAINTENANCE

CCTV or Closed-Circuit Television is a surveillance technology used for monitoring and recording activities in an area. It can be used to deter, identify or recognise unwanted visitors.

CCTV maintenance refers to the regular upkeep and servicing of a system. It ensures your system remains functional, reliable and effective in providing surveillance coverage for security, safety and operational purposes.

What is included in our CCTV Maintenance?

During CCTV Maintenance, the following checks will be completed:

- A physical inspection to check for signs of wear, damage and malfunctions.
- Cleaning of the cameras, lenses, housings and other components to remove dirt, dust and debris that may affect image quality.
- Calibration of the cameras to ensure proper alignment, focus and functionality.
- An update of the software, firmware and configuration settings to patch security vulnerabilities.
- A storage management check of the recorders to ensure adequate storage capacity, optimise recording settings and prevent data loss due to hardware failures.
- Network connection check, along with switches, routers and other network infrastructure to ensure reliable communication between CCTV devices and monitoring stations.
- A power supply inspection to verify the power supplies, back up batteries and surge protection devices to ensure uninterrupted power supply to CCTV devices.
- A regular test to identify and resolve any issues with camera functionality, recording quality, network connectivity and other components.
- Alarm testing to test alarm triggers, motion detection sensors and notification systems to ensure timely alerts.

How often should you carry out CCTV Maintenance?

The frequency of CCTV maintenance depends on various factors, including the environment, usage patterns and quality of devices.

As a general guide, it is recommended to have your CCTV systems to be serviced annually, however in high risk environments it is advised to be maintained more frequently.



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